

FY17 IOT Services and Rate Table

Service Code	Service Name	Units	FY16 Rate	FY17 Rate
Application Development Services				
1170	Application Development - Standard	Hourly	85.00	85.00
1170s	Application Development - Senior	Hourly	95.00	95.00
1170m	App Development Maintenance	Based on quote	Quote	Quote
Business Applications				
1174	Shared CRM	Monthly per Instance	1,511.43	1,549.79
1193	CRM Online	Monthly per Named User	N/A	Pass Through
1025	Sharepoint on Premium Server	Monthly per Application & Website	448.36	1,297.17
1177e	Oracle UCM	Monthly per GB	1.18	1.16
1153d	ArcGIS Desktop	Per Year per User	NA	325.00
1153o	ArcGIS Online	Per Year per User	NA	175.00
1121	GMIS HR & Financials/Hyperion	Monthly per Headcount/Transaction	Allocation	Allocation
Collaboration Services				
1014	Email (non-Seat)	Monthly per Named User	4.18	4.18
1177c	Email Overage	Monthly per GB over 400 MB	1.18	1.16
1177d	Archive Email Overage	Monthly per GB over 4 GB	1.18	1.16
1169	Video Bridging	Monthly per Account	84.17	60.08
1173	WebEx	Monthly per Account	34.90	35.60
1023	SFTP Services	Monthly per Named User	14.71	20.28
1158	Instant Messaging (IM)	Monthly per Named User	1.23	1.82
1190	Sharepoint Online	Monthly per Named User	N/A	4.75
1190a	Sharepoint Online - Plan II	Monthly per Named User	N/A	7.83
Communications Services				
Mobile Services				
1041	Pagers	Monthly per Pager	1.97	Pass Through
1117	Cellular Phone Service	Per Plan	0.88	Pass Through
Network Services				
1020	Remote Access (Citrix)	Monthly per Named User	7.45	9.43
1112	Data Circuits - Off Network	Monthly per Circuit	Pass Through	Pass Through
1126	TSO/DSO & OCRs	Per Job	Pass Through	Pass Through
1141	WAN Management Services	Monthly per Circuit	117.67	128.10
1155	Network Access Services	Monthly per Device/Module	115.19	125.44
1187	Data Circuits - On Network	Monthly per Circuit	NA	Pass Through
Telecommunications Services				
1031	ACD - Enhanced Perimeter Agent	Monthly per Agent	49.31	32.99
1035	Directory Assistance	Per Call	Pass Through	Pass Through
1037	Contracted Long Dist - Switched	Per Minute	0.0274	Pass Through
1038	800 # Service - Switched	Per Minute	0.0274	Pass Through
1039	800 # Service - Dedicated	Per Minute	0.0179	Pass Through
1040	Calling Card	Per Minute	0.0302	Pass Through
1043	Telephone - Centrex	Monthly per Phone	15.29	12.12
1044	Telephone - Remote	Per Vendor Contract	1.75	Pass Through
1107	Contracted Long Distance - Dedicated	Per Minute	0.0188	Pass Through
1108	Non-Contracted Long Distance	Per Minute	Pass Through	Pass Through
1161	Contact Center	Monthly per Agent	191.01	166.45
1162	IP Phone	Monthly per Phone	17.67	10.13
1176	UCCx Call Center	Monthly per Agent	85.14	100.64
1183	Interactive Intelligence (ININ)	Monthly per Basic Station	8.10	7.70
1186	Sol VaaS	Per Vendor Contract	NA	Pass Through
1188	Telecom Management Services	Monthly per Unit	NA	3.37

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Database Services				
1049	Database Maintenance Services	Hourly	75.73	63.69
1114	Database Hosting	Monthly per Database	44.12	44.25
1114a	Database Size Overage 1GB+	Monthly per GB over 1 GB	1.37	1.37
1114b	Exadata Hosting	Monthly per Database	1,018.89	1,018.22
Desktop Services				
1001	Seat Charge	Monthly per Seat	69.52	69.52
1001a	PC Refresh Accessories	Various	Pass Through	Pass Through
1001u	PC Refresh Upgrades	Various	Pass Through	Pass Through
1136	Seat Charge - Non-Network	Monthly per Seat	35.00	35.00
1157	Seat Charge - Non-Network Plus	Monthly per Seat	15.00	15.00
1178	Acrobat Pro	Monthly per Machine	5.00	5.00
1178c	Acrobat CC Enterprise (Team)	Monthly per User	NA	66.00
1178d	Adobe InDesign CC	Monthly per User	NA	20.00
1178i	Adobe Illustrator	Monthly per User	NA	15.00
1178p	Adobe Photoshop	Monthly per User	NA	20.00
1178pp	Adobe Premier Pro	Monthly per User	NA	20.00
1178s	Adobe Stock	Monthly per User	NA	5.00
Hosting Services				
1050	Physical Server Hosting	Monthly per Server	164.55	165.91
1052	Virtual Server Hosting - Base	Monthly per Server	66.17	66.17
1052a	Virtual Server (extra CPU)	Monthly per Additional CPU	15.85	10.95
1052b	Virtual Server (extra GB RAM)	Monthly per 1 GB RAM	9.95	6.27
1137p	Disaster Recovery - Physical Server	Monthly per Server	71.89	71.89
1137v	Disaster Recovery - Virtual Server	Monthly per Server	47.93	47.93
1191	Oracle Application Hosting	Monthly per Site	N/A	471.22
1192	IIS Web Hosting	Monthly per Site	N/A	59.53
IN.Gov Services				
1131	IN.Gov		Service Based	Service Based
Mainframe Services				
1066	Jobs Production	Per Job Executed	0.1804	0.2311
1092	Disk Megabytes Allocated	Daily	0.0006	0.0004
1094	Tape Access	Per Mount	0.2223	0.2900
5000	Mainframe Transactions	Per CPU Second	0.0119	0.0122
Project Success Center				
1182a	Project Success Center - Senior	Hourly	85.00	110.00
1182b	Project Success Center - Standard	Hourly	75.00	90.00
Security Services				
1175	Security - Baseline	Monthly per Server and Seat	23.60	23.60
1180	Security - Confidential	Monthly per Server and Seat	162.90	162.90
Storage Services				
1177a	Shared SAN Storage	Monthly per GB	1.18	1.16
1177b	Archive Storage	Monthly per GB	1.18	1.16
1177f	VM Server Additional Storage	Monthly per GB over 100 GB	1.18	1.16